

## STUDENT SATISFACTION SURVEY (SSS) (2021-2022)

5- EXCELLENT, 4- VERY GOOD, 3- GOOD, 2- AVERAGE, 1- FAIR

\* Required

1. Email \*

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2. NAME OF THE STUDENT

---

3. YEAR

*Mark only one oval.*

- B.PHARM 1ST YEAR
- B.PHARM 2ND YEAR
- B.PHARM 3RD YEAR
- B.PHARM 4TH YEAR
- M.PHARM 1ST YEAR - PHARMACEUTICS
- M.PHARM 1ST YEAR - PHARMACOLOGY
- M.PHARM 2ND YEAR - PHARMACEUTICS
- M.PHARM 2ND YEAR - PHARMACOLOGY

4. Classroom Teaching Learning \*

*Mark only one oval.*

- 5
- 4
- 3
- 2
- 1

5. Learning Management System (LMS) facilities- ZOOM, Olympus Great Learning Platform (DURING PANDEMIC) \*

*Mark only one oval.*

- 5
- 4
- 3
- 2
- 1

**Attested****Dr. P. Suresh**  
PrincipalBengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.

5. LIBRARY FACILITIES \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

7. Innovative interactions by Webinars \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

8. Continuous Assessment \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

9. LABORATORY FACILITIES \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

10. CLASSROOM, AUDITORIUM, LANGUAGE LAB FACILITIES \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

**Attested**

**Dr. P. Suresh**  
Principal

Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



## 11. FEEDBACK SYSTEM \*

Mark only one oval.

- 5  
 4  
 3  
 2  
 1

## 12. Mentoring System \*

Mark only one oval.

- 5  
 4  
 3  
 2  
 1

## 13. GPAT GUIDANCE (FOR B.PHARM 3RD AND 4TH YEAR AND M.PHARM)

Mark only one oval.

- 5  
 4  
 3  
 2  
 1

## 14. TRAINING FACILITIES (FOR B.PHARM 3RD AND 4TH YEAR)

Mark only one oval.

- 5  
 4  
 3  
 2  
 1

## 15. PLACEMENT GUIDANCE (FOR B.PHARM 4TH YEAR AND M.PHARM)

Mark only one oval.

- 5  
 4  
 3  
 2  
 1

Attested

Dr. P. Suresh  
Principal

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Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.

16. SPORTS \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

17. CULTURAL ACTIVITIES \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

18. CANTEEN FACILITIES \*

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

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Google Forms

**Attested**

**Dr. P. Suresh**  
Principal  
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



# STUDENT FEEDBACK ANALYSIS (2021-2022)

**Attested**

**Dr. P. Suresh**

Principal

Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.

**BENGAL SCHOOL OF TECHNOLOGY**

**TOTAL NO. OF STUDENTS: 100**



## STUDENT FEEDBACK ANALYSIS

TOTAL NUMBER OF RESPONSE: 100

B.PHARM 1<sup>st</sup> YEAR

SESSION: 2021-2022

Sl. No.	NAME OF THE FACILITY	PERCENTAGE OBTAINED					REMARKS
		EXCELLENT (%)	VERY GOOD (%)	GOOD (%)	AVERAGE (%)	FAIR (%)	
1	Classroom Teaching Learning	45	41	13	1	-	EXCELLENT
2	Learning Management System (LMS) facilities- ZOOM, Olympus Great Learning Platform (DURING PANDEMIC)	40	36	21	2	1	EXCELLENT
3	Library facilities	59	25	13	2	1	EXCELLENT
4	Innovative Interactions by Webinars	42	40	15	3	-	EXCELLENT
5	Continuous Assessment	40	41	15	3	1	EXCELLENT
6	Laboratory Facilities	49	39	10	1	1	EXCELLENT
7	Classroom, Auditorium, language lab facilities	55	39	6	-	-	EXCELLENT
8	Feedback system	50	32	17	1	-	EXCELLENT
9	Mentoring system	61	22	14	3	-	EXCELLENT
10	Sports	54	33	10	2	1	EXCELLENT
11	Cultural activities	60	36	2	2	-	EXCELLENT
12	Canteen facilities	37	30	22	10	1	EXCELLENT

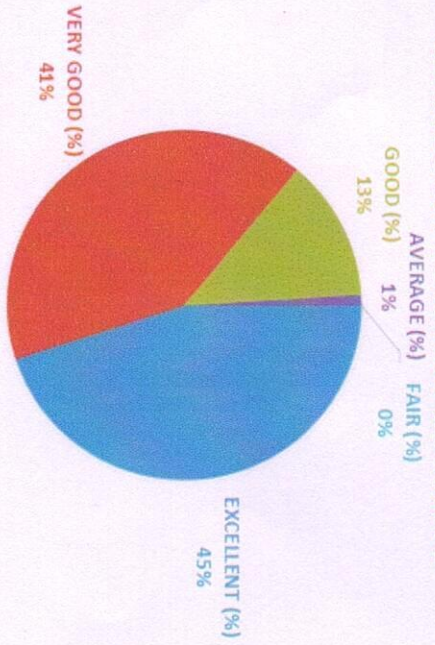
**Attested****Dr. P Suresh**

Principal

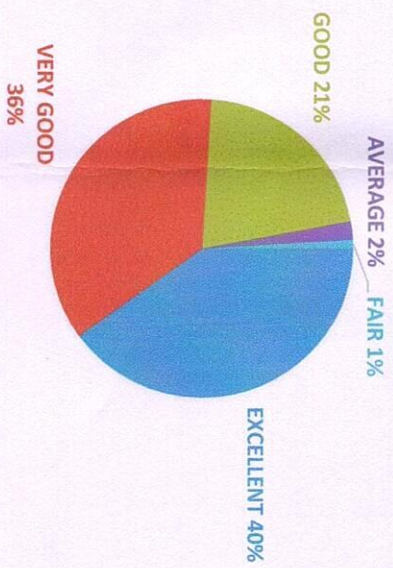
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



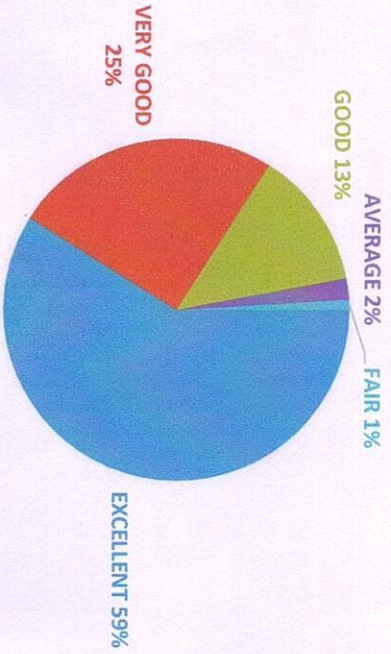
### CLASSROOM TEACHING LEARNING



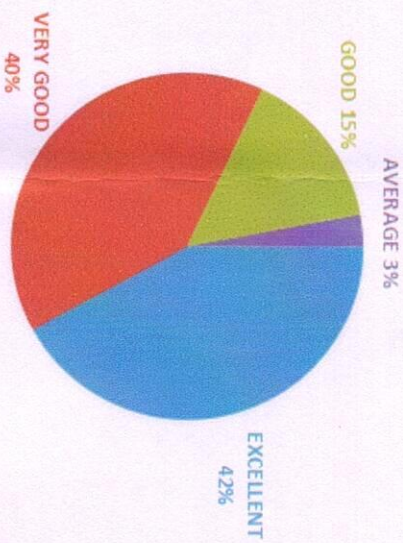
### LEARNING MANAGEMENT SYSTEM (LMS) FACILITIES



### LIBRARY FACILITIES



### INNOVATIVE INTERACTIONS BY WEBINARS



**Attested**

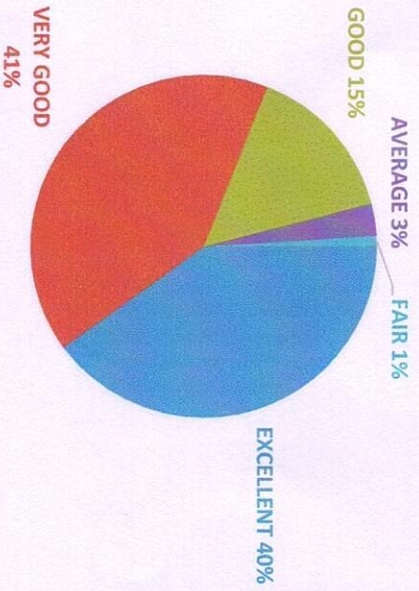
**Dr. P. Suresh**

Principal

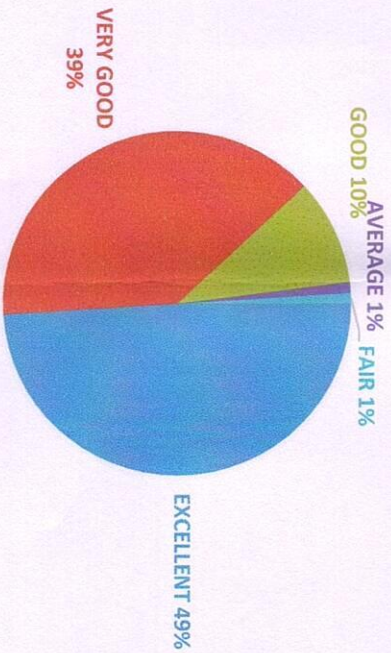
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



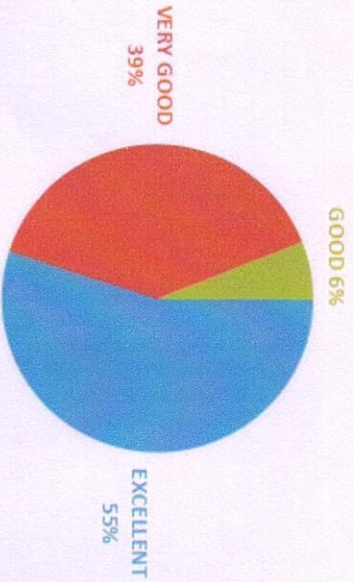
### CONTINUOUS ASSESSMENT



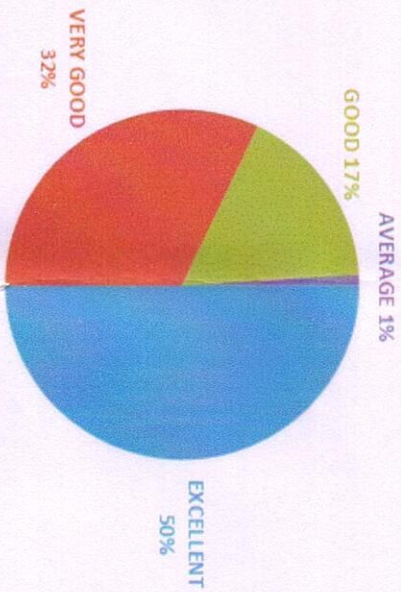
### LABORATORY FACILITIES



### CLASSROOM, AUDITORIUM, LANGUAGE LAB FACILITIES



### FEEDBACK SYSTEM



**Attested**

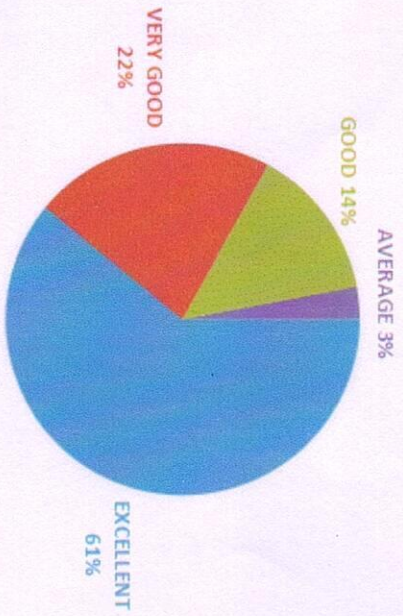
**Dr. P. Suresh**

Principal

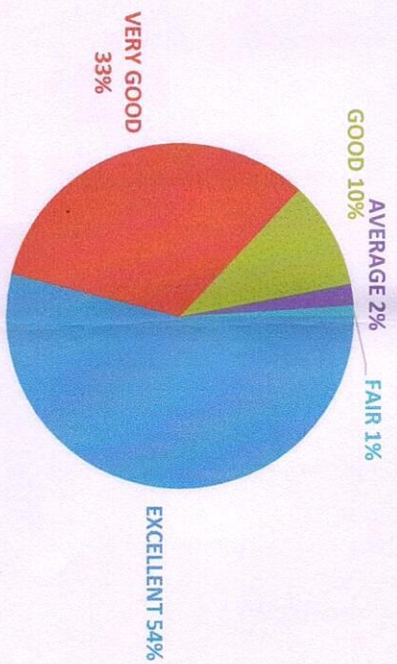
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



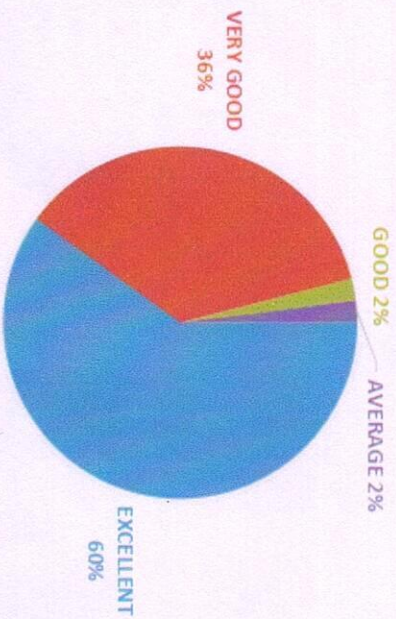
### MENTORING SYSTEM



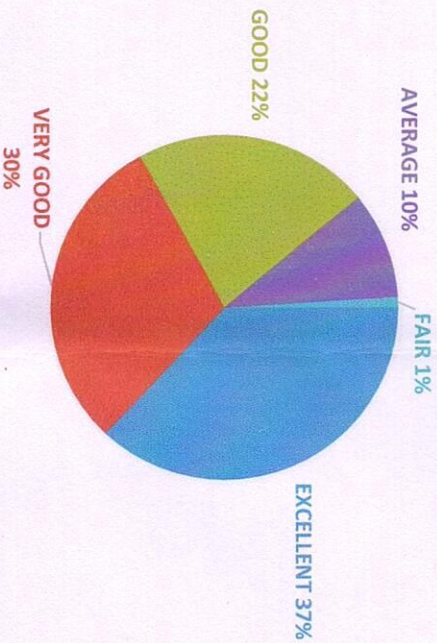
### SPORTS



### CULTURAL ACTIVITIES



### CANTEEN FACILITIES



**Attested**

**Dr. P. Suresh**

Principal

Bengal School of Technology  
Sugandha, Delhi Road

Hooghly, Pin-712102, W.B.

## BENGAL SCHOOL OF TECHNOLOGY STUDENT FEEDBACK ANALYSIS

TOTAL NO. OF STUDENTS: 113  
TOTAL NUMBER OF RESPONSE: 88



Sl. No.	NAME OF THE FACILITY	PERCENTAGE OBTAINED					REMARKS
		EXCELLENT (%)	VERY GOOD (%)	GOOD (%)	AVERAGE (%)	FAIR (%)	
1	Classroom Teaching Learning	60	30	10	-	-	EXCELLENT
2	Learning Management System (LMS) facilities- ZOOM, Olympus Great Learning Platform (DURING PANDEMIC)	49	33	14	4	-	EXCELLENT
3	Library facilities	48	35	11	5	1	EXCELLENT
4	Innovative Interactions by Webinars	47	35	17	1	-	EXCELLENT
5	Continuous Assessment	55	33	9	2	1	EXCELLENT
6	Laboratory Facilities	54	33	11	2	-	EXCELLENT
7	Classroom, Auditorium, language lab facilities	56	27	15	2	-	EXCELLENT
8	Feedback system	58	32	7	3	-	EXCELLENT
9	Mentoring system	51	36	10	3	-	EXCELLENT
10	Sports	67	30	3	-	-	EXCELLENT
11	Cultural activities	69	25	3	3	-	EXCELLENT
12	Canteen facilities	34	20	24	15	7	EXCELLENT

**Attested****Dr. P Suresh**

Principal

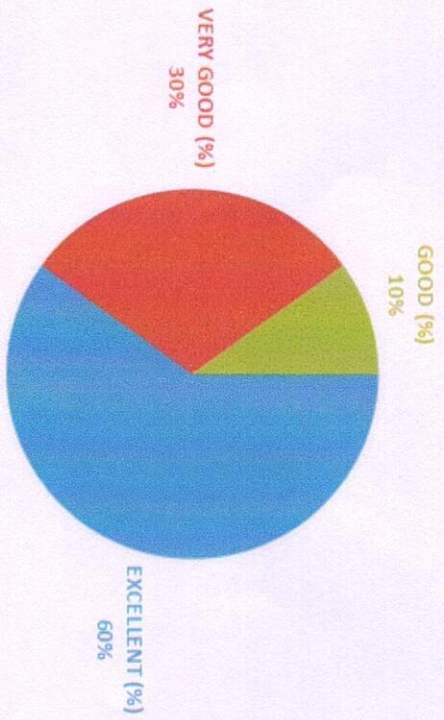
Bengal School of Technology

Sugandha, Delhi Road

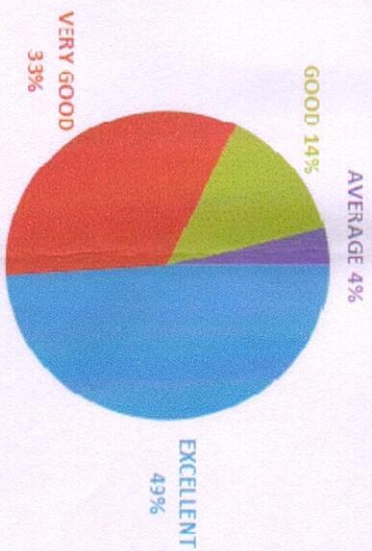
Hooghly, Pin-712102, W.B.



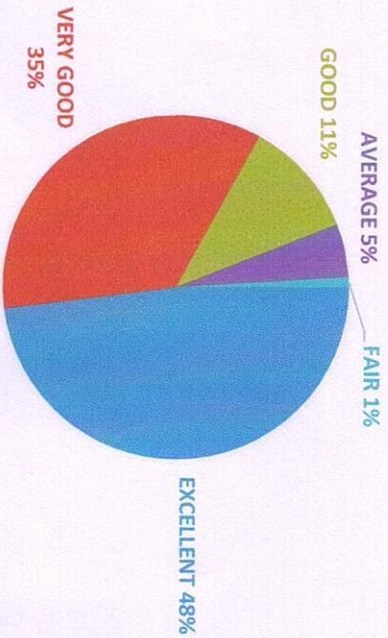
### CLASSROOM TEACHING LEARNING



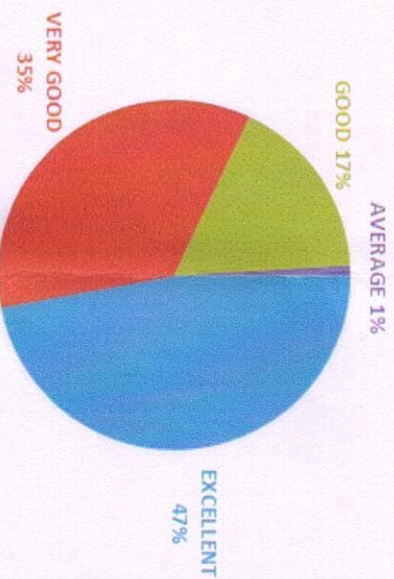
### LEARNING MANAGEMENT SYSTEM (LMS) FACILITIES



### LIBRARY FACILITIES



### INNOVATIVE INTERACTIONS BY WEBINARS



**Attested**

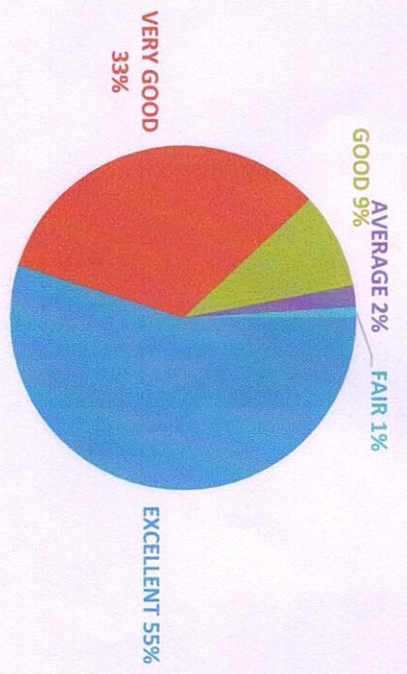
**Dr. P. Suresh**

Principal

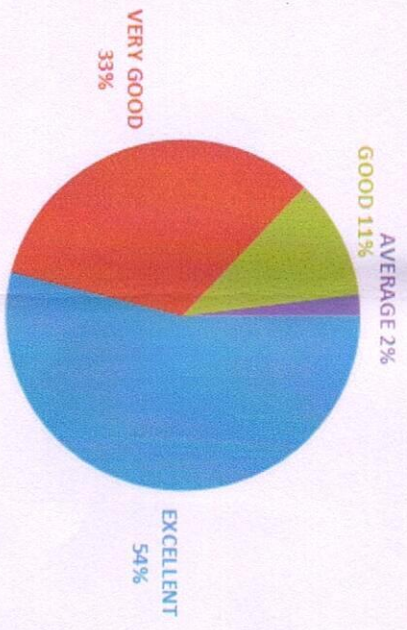
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



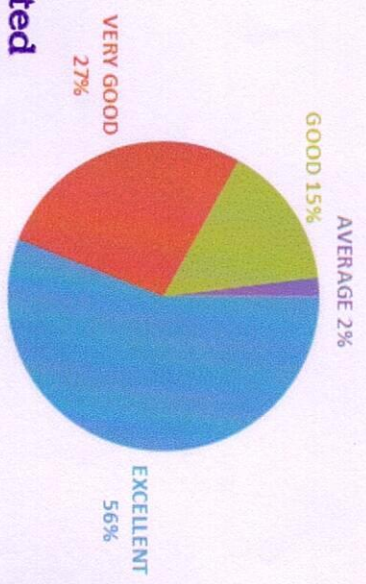
### CONTINUOUS ASSESSMENT



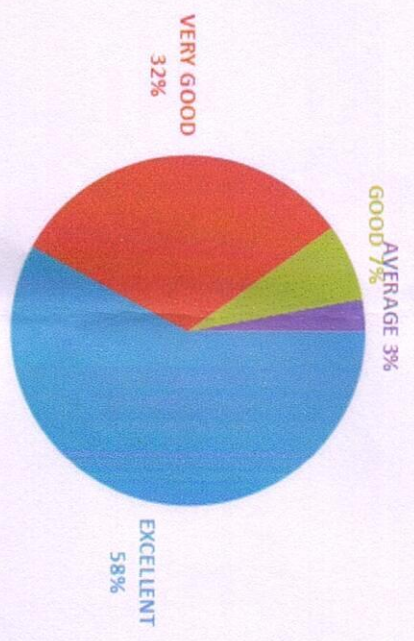
### LABORATORY FACILITIES



### CLASSROOM, AUDITORIUM, LANGUAGE LAB FACILITIES



### FEEDBACK SYSTEM



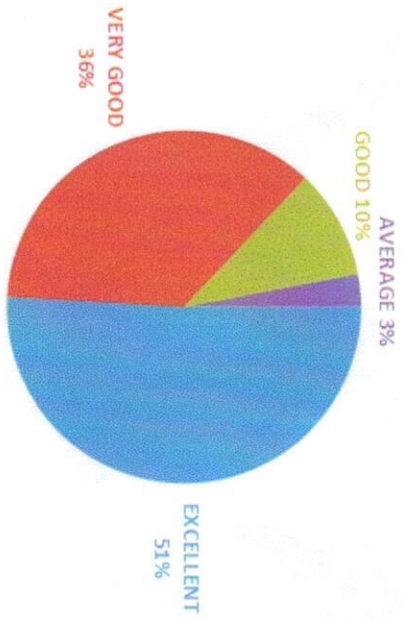
**Attested**

**Dr. P. Suresh**

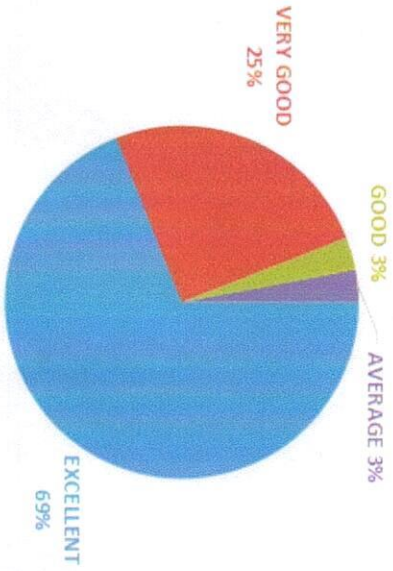
Principal  
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



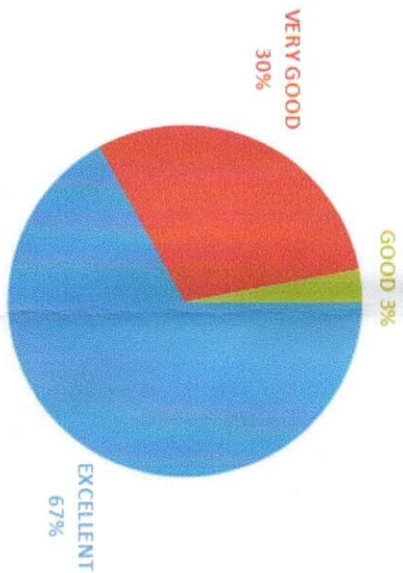
### MENTORING SYSTEM



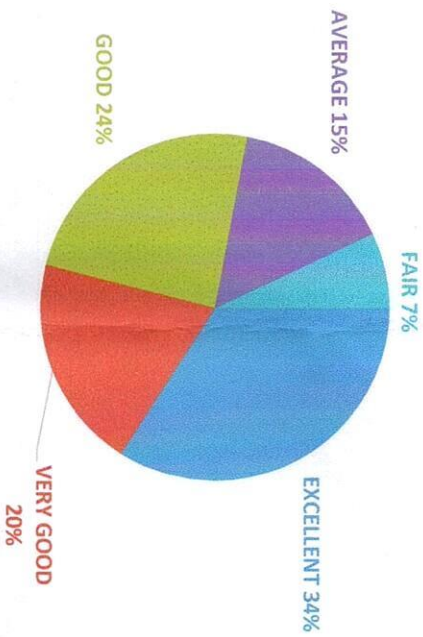
### CULTURAL ACTIVITIES



### SPORTS



### CANTEEN FACILITIES



**Attested**

**Dr. P. Suresh**

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Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pm-712102, W.B.

**BENGAL SCHOOL OF TECHNOLOGY**  
**STUDENT FEEDBACK ANALYSIS**  
**B.PHARM 3<sup>RD</sup> YEAR**

**TOTAL NO. OF STUDENTS: 101**  
**TOTAL NUMBER OF RESPONSE: 86**  
**SESSION: 2021-2022**



**B. PHARM 3<sup>rd</sup> YEAR**

Sl. No.	NAME OF THE FACILITY	PERCENTAGE OBTAINED					REMARKS
		EXCELLENT (%)	VERY GOOD (%)	GOOD (%)	AVERAGE (%)	FAIR (%)	
1	Classroom Teaching Learning	43	45	12	-	-	VERY GOOD
2	Learning Management System (LMS) facilities- ZOOM, Olympus Great Learning Platform (DURING PANDEMIC)	37	45	17	1	-	VERY GOOD
3	Library facilities	40	37	17	4	2	EXCELLENT
4	Innovative Interactions by Webinars	33	50	12	5	-	VERY GOOD
5	Continuous Assessment	38	48	11	3	-	VERY GOOD
6	Laboratory Facilities	42	45	11	2	-	VERY GOOD
7	Classroom, Auditorium, language lab facilities	45	43	7	5	-	EXCELLENT
8	Feedback system	42	43	12	3	-	VERY GOOD
9	Mentoring system	48	41	8	1	2	EXCELLENT
10	Sports	56	31	12	1	-	EXCELLENT
11	Cultural activities	60	30	10	-	-	EXCELLENT
12	Canteen facilities	29	34	16	9	12	VERY GOOD
13	GPAT guidance	40	36	19	5	-	EXCELLENT
14	Training facilities	37	35	15	13	-	EXCELLENT
15	Placement guidance	32	37	25	6	-	VERY GOOD

**Attested**

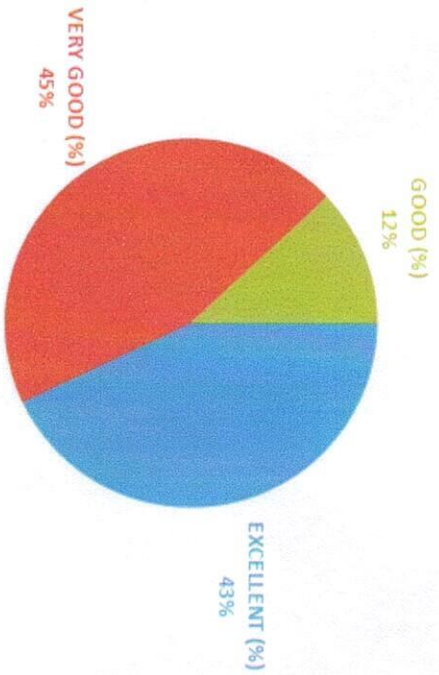
**Dr. P Suresh**

Principal

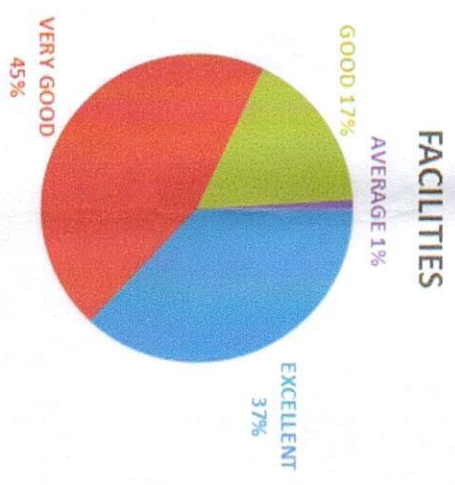
Bengal School of Technology  
Sugandha, Delhi Road  
Howrah, Pin-712102, WB.



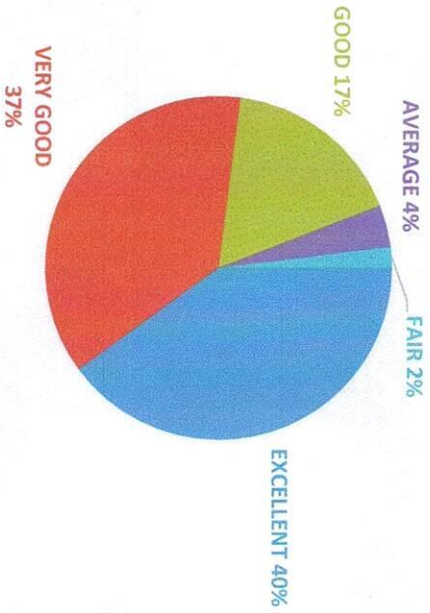
### CLASSROOM TEACHING LEARNING



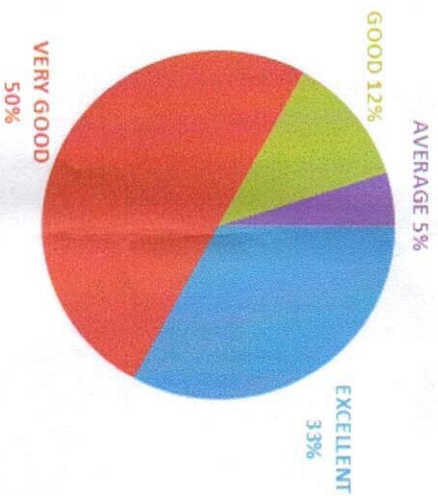
### LEARNING MANAGEMENT SYSTEM (LMS) FACILITIES



### LIBRARY FACILITIES



### INNOVATIVE INTERACTIONS BY WEBINARS



**Attested**

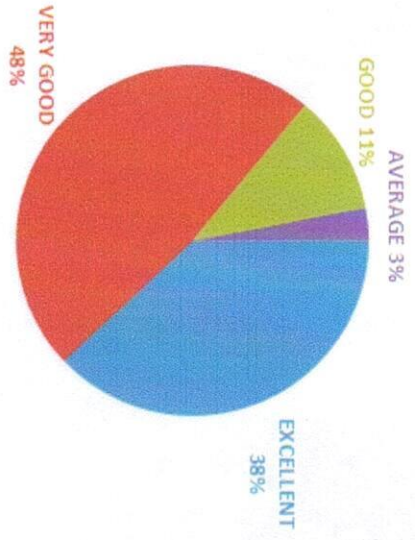
**Dr. P. Suresh**

Principal

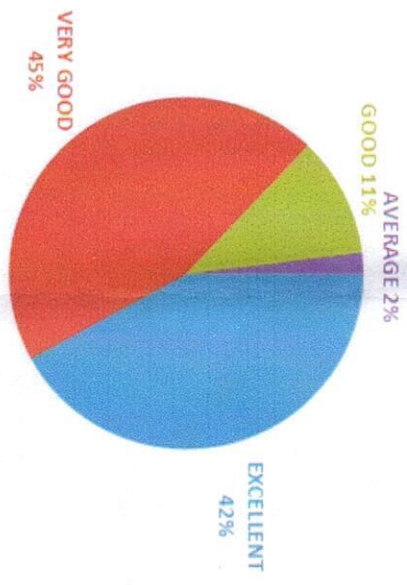
Bengal School of Technology  
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Hooghly, Pin-712102, W.B.



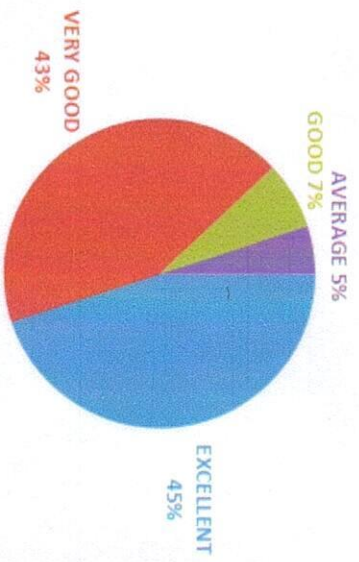
### CONTINUOUS ASSESSMENT



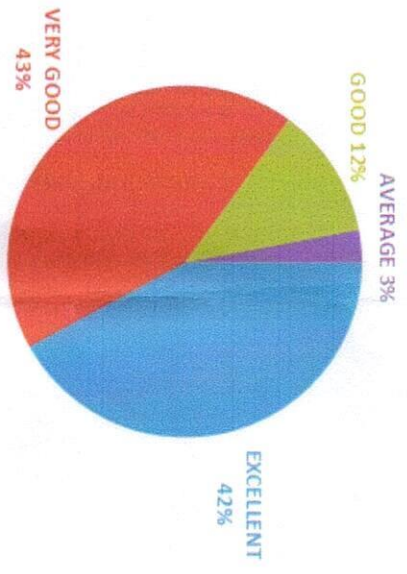
### LABORATORY FACILITIES



### CLASSROOM, AUDITORIUM, LANGUAGE LAB FACILITIES



### FEEDBACK SYSTEM



**Attested**

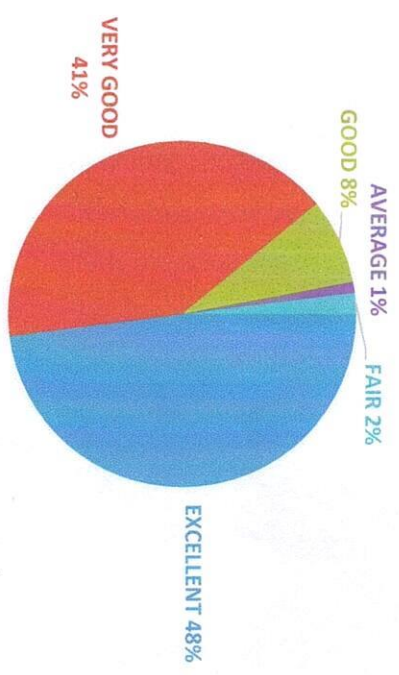
**Dr. P. Suresh**

Principal

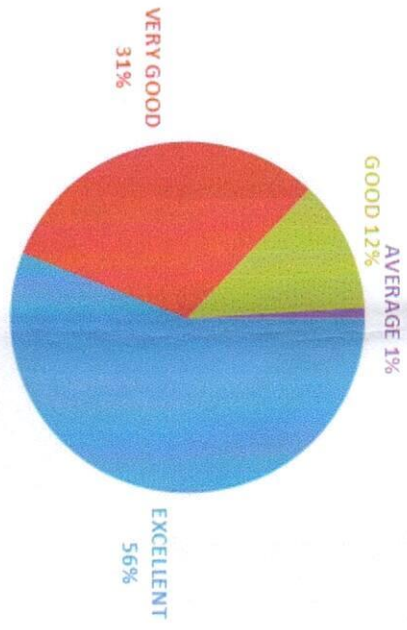
**Bengal School of Technology**  
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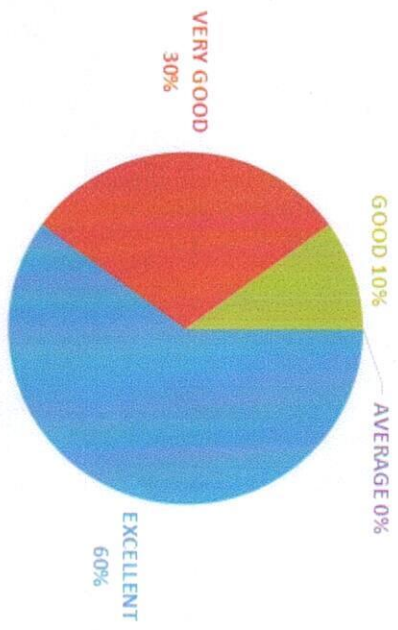
### MENTORING SYSTEM



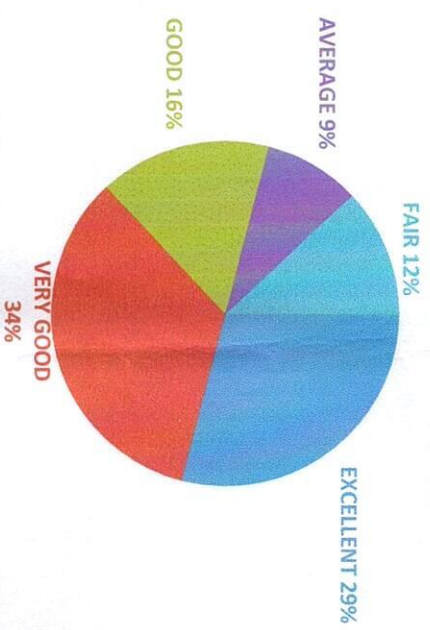
### SPORTS



### CULTURAL ACTIVITIES



### CANTEEN FACILITIES



**Attested**

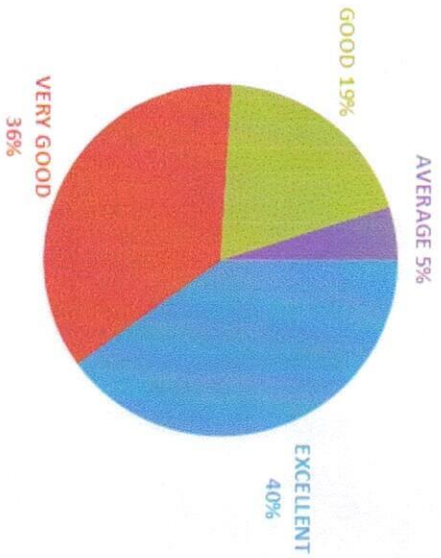
**Dr. P. Suresh**

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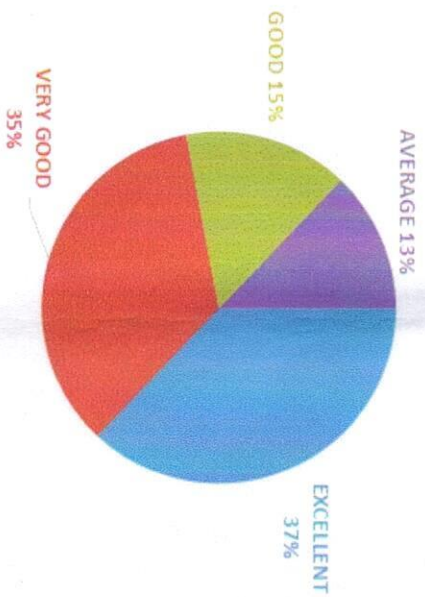
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Hooghly, Pin-712102, WB.



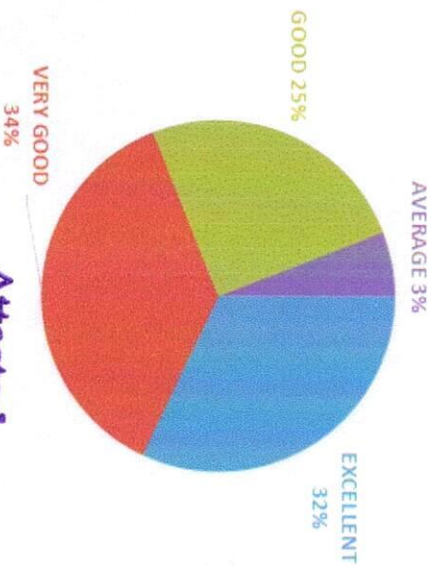
### GPAT GUIDANCE



### TRAINING FACILITIES



### PLACEMENT GUIDANCE



**Attested**

*(Signature)*  
**Dr. P. Suresh**

Principal  
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.

**BENGAL SCHOOL OF TECHNOLOGY**  
**STUDENT FEEDBACK ANALYSIS**  
**B.PHARM 4<sup>th</sup> YEAR**

**TOTAL NO. OF STUDENTS: 113**  
**TOTAL NUMBER OF RESPONSE: 82**  
**SESSION: 2021-2022**



B. PHARM, 4<sup>th</sup> YEAR

Sl. No.	NAME OF THE FACILITY	PERCENTAGE OBTAINED						REMARKS
		EXCELLENT (%)	VERY GOOD (%)	GOOD (%)	AVERAGE (%)	FAIR (%)		
1	Classroom Teaching Learning	46	42	11	1	-	EXCELLENT	
2	Learning Management System (LMS) facilities- ZOOM, Olympus Great Learning Platform (DURING PANDEMIC)	42	43	12	3	-	VERY GOOD	
3	Library facilities	37	39	16	5	3	VERY GOOD	
4	Innovative Interactions by Webinars	40	38	19	3	-	EXCELLENT	
5	Continuous Assessment	49	37	8	6	-	EXCELLENT	
6	Laboratory Facilities	49	36	7	8	-	EXCELLENT	
7	Classroom, Auditorium, language lab facilities	45	38	12	5	-	EXCELLENT	
8	Feedback system	48	40	8	4	-	EXCELLENT	
9	Mentoring system	51	37	10	2	-	EXCELLENT	
10	Sports	40	46	12	2	-	VERY GOOD	
11	Cultural activities	50	38	10	2	-	EXCELLENT	
12	Canteen facilities	28	35	27	6	4	VERY GOOD	
13	GPAT guidance	37	32	25	6	-	EXCELLENT	
14	Training facilities	30	34	23	10	3	VERY GOOD	
15	Placement guidance	22	38	20	15	5	VERY GOOD	

**Attested**

**Dr. P. Suresh**

Principal

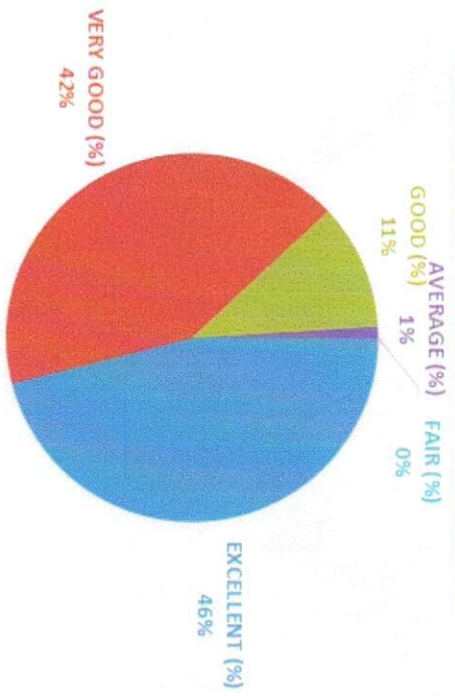
Bengal School of Technology

Sugandha, Delhi Road

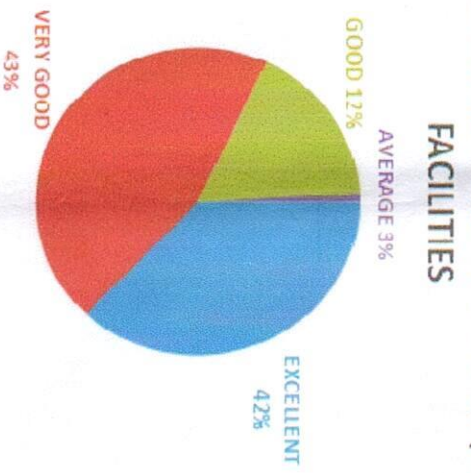
Hooghly, Pin-712102, W.B.



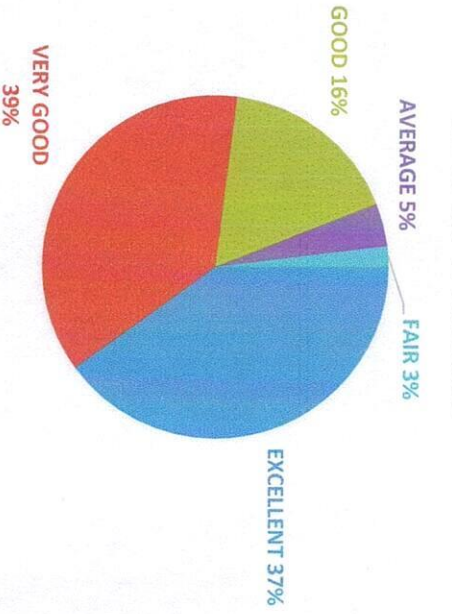
### CLASSROOM TEACHING LEARNING



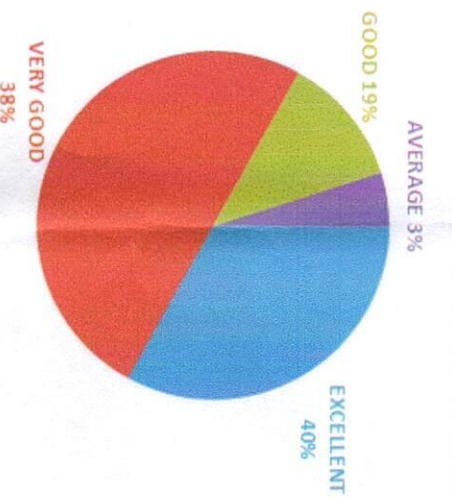
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### LIBRARY FACILITIES



### INNOVATIVE INTERACTIONS BY WEBINARS



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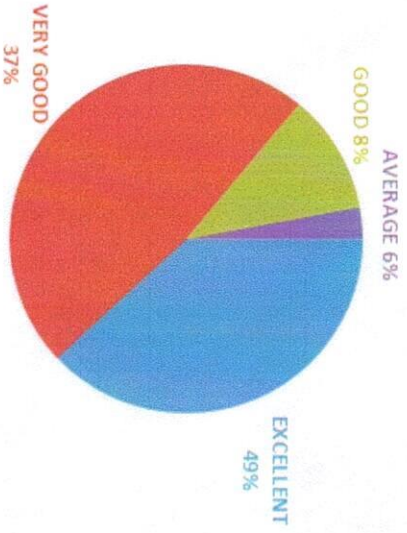
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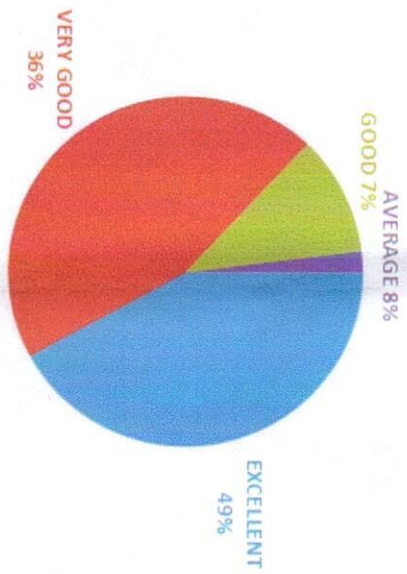
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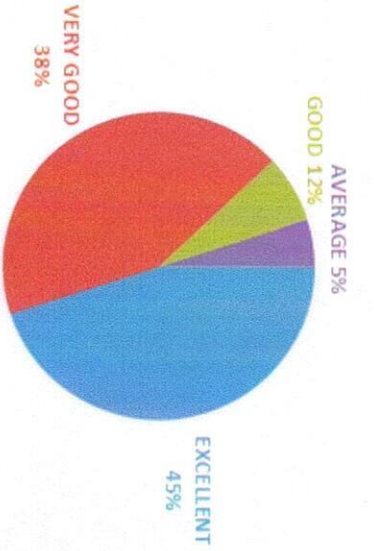
### CONTINUOUS ASSESSMENT



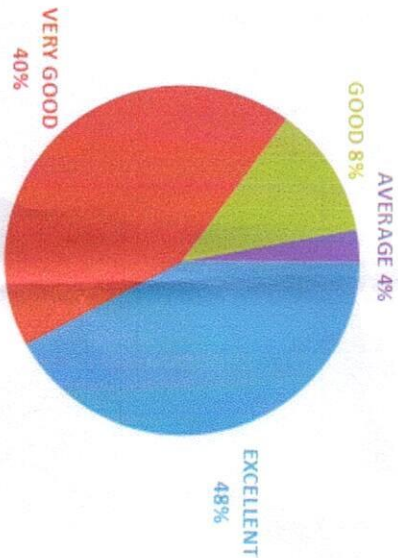
### LABORATORY FACILITIES



### CLASSROOM, AUDITORIUM, LANGUAGE LAB FACILITIES



### FEEDBACK SYSTEM



**Attested**

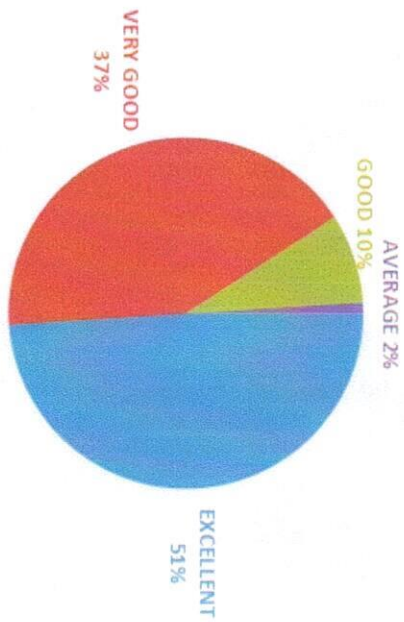
**Dr. P. Suresh**

Principal

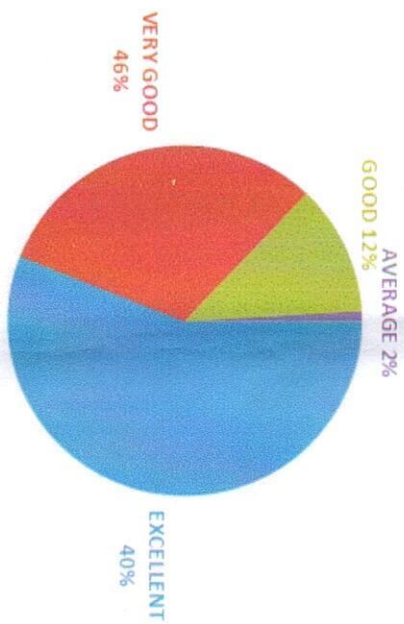
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



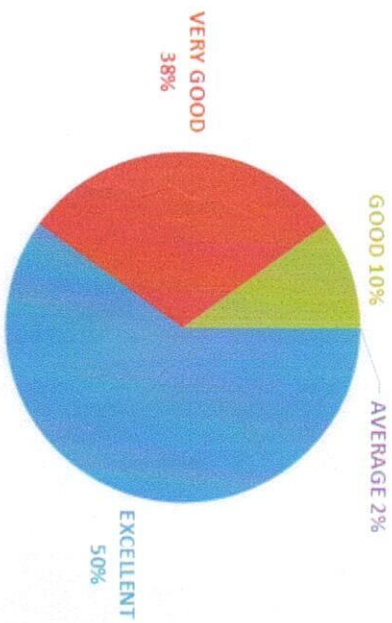
### MENTORING SYSTEM



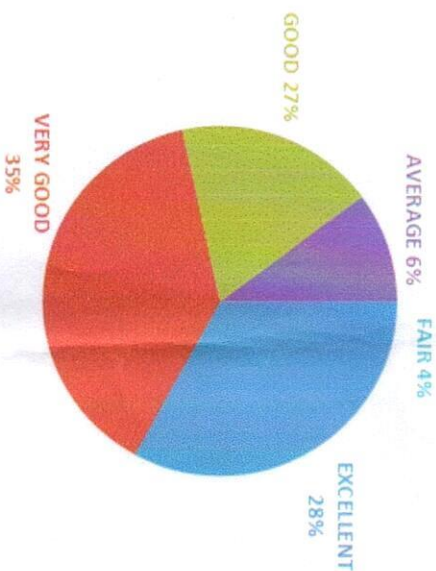
### SPORTS



### CULTURAL ACTIVITIES



### CANTEEN FACILITIES



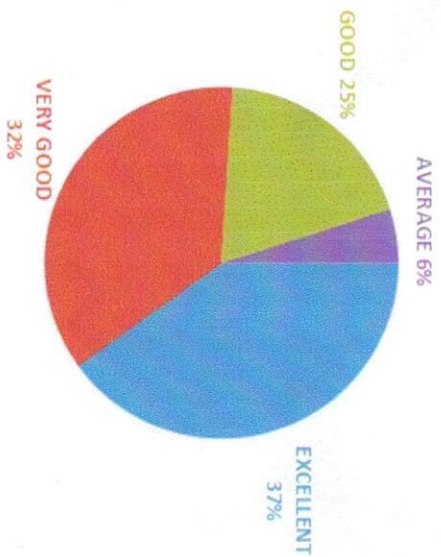
**Attested**

**Dr. P. Suresh**  
Principal

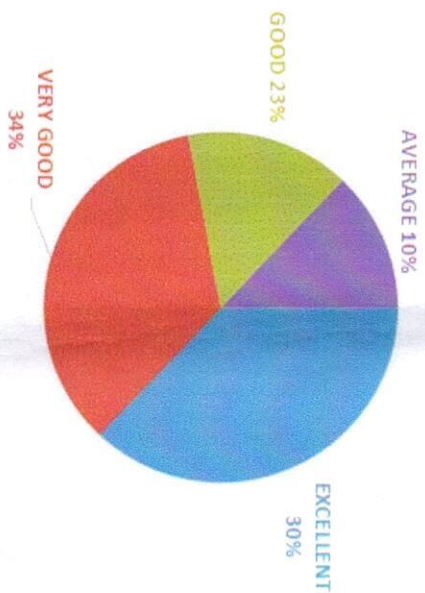
Bengal School of Technology  
Sugandha, Delhi Road  
Hooghly, Pin-712102, W.B.



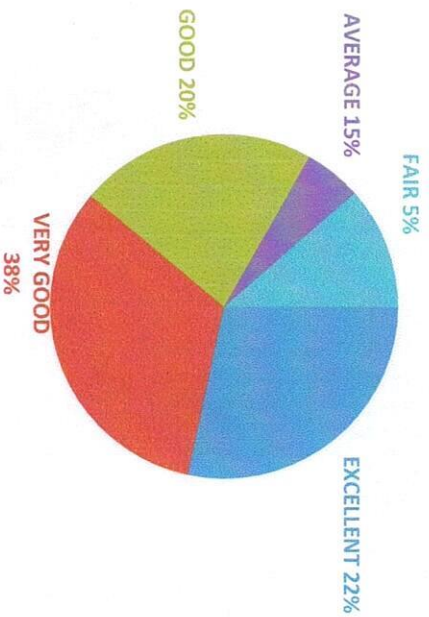
### GPAT GUIDANCE



### TRAINING FACILITIES



### PLACEMENT GUIDANCE



**Attested**

**Dr. P. Suresh**

Principal

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# BENGAL SCHOOL OF TECHNOLOGY

(A College of Pharmacy)

Approved by Pharmacy Council of India, New Delhi & All India Council for Technical Education, New Delhi

Affiliated to: Maulana Abul Kalam Azad University of Technology (MAKAUT) &

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Sugandha, Delhi Road, Near Chinsurah Railway Station, Dist: Hooghly-712 102, West Bengal

## ACTION TAKEN REPORT 2021-2022

Analysis of the data indicates Student Satisfaction is very high on the average is Excellent to Good. There is no feedback on below Good category. However, 7% of students felt Canteen are Fair (B.Pharm 2<sup>nd</sup> Year).

However, as 93% student felt Canteen services vary from Excellent, 34% Very good, 20 % Good. Therefore, it is decide to review canteen services.

  
Dr. P. Suresh

Principal  
Dr. P. Suresh  
Principal  
Bengal School of Technology  
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Pin-712102, Hooghly  
West Bengal

Contact: 033-26866064/ 9073944794 E Mail: principal@bstpharmacy.in

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